

IP CAMERAS & DARTFISH

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DOCUMENT HISTORY

Date	Updated by	Summary of update
23 May 2013	Neil Melville	First release
20 June 2013	Valentin Wegmann	Updated list of tested cameras
21 June 2013	Valentin Wegmann	Added Basler camera to tested devices list. Added Axis specific setup info
21 June 2013	Serge Ayer	Product notes added to tested devices list
04 Sept 2013	Neil Melville	Update to Onvif Device manager test
20 Oct 2015	Neil Melville	Updates to support section and other minor updates. Appendix 1 (table of supported devices) moved to Support section
21 Oct 2015	Valentin Wegmann	Update of the support section and the list of tested devices
01 June 2016	Olympia Craft	Added Lilin camera to tested devices list. Added Lilin specific setup info
02 Nov 2016	Olympia Craft	Added Axis Q1615 MK II to tested devices list
14 Nov 2017	Olympia Craft	Added Dahua camera to tested devices list. Added Dahua specific setup info
23 Feb 2018	Adrien Widmer	Added myDF Express and Dartfish Video Replay in the table
08 May 2018	Adrien Widmer	Added PTZ Optics camera to DFW10
29 July 2019	Adrien Widmer	Added Bosch Autodome 800 HD, Cisco IPC 6930, Axis M3106 L Mk II and Axis Q3515 to the list of supported cameras
09 Aug 2019	Adrien Widmer	Updated document to the Dartfish 10 U11 (multicamera) release
13 April 2020	Adrien Widmer	Added Axis P1448-LE and Bosch Autodome IP 5000i
17 Nov 2022	Adrien Widmer	Added Hanwha Wisenet XNB-6000
04 Jan 2023	Adrien Widmer	Added Axis Q1615 Mk III



INTRODUCTION

An IP camera streams video across a network using internet protocols (IP). There are many types of IP cameras offering a wide range of features and although designed for security or other monitoring purposes, they can offer a practical solution for live video capture needs with Dartfish. The purpose of this document is to give an overview of the use and configuration of IP cameras. It is in three parts, the first part to help you to understand the solution, the second part detailing specifics on the configuration and the third part of further information and troubleshooting

Who is the customer for this solution?

IP cameras are ideal for fixed installations: Stadiums, sports halls, tennis courts, golf driving ranges, classroom monitoring etc. The camera and cable infrastructure is fixed and all the user has to do is connect his computer to the network. Because that network might even be a wireless network, one can imagine possibilities that this offers to Dartfish users. Multiple users can access the same camera(s) simultaneously or, because video can be streamed from multiple cameras on the same network, the video analyst can pick which he wants to view/record, with simultaneous recording from two cameras possible using InTheAction. Finally, because the camera encodes the video, the video stream can be configured to best suit those using it: the video can be more or less compressed than that provided by a camcorder or webcam, for example.

WHAT IS AN IP CAMERA? It is essentially a box containing a video camera, (optionally) a microphone, and a computer. This functions as a web server which encodes and delivers a live AV stream and also web pages for configuration and monitoring camera settings. You communicate with an IP camera by entering its IP address, e.g. 192.168.0.90, into a browser. Certain models have a motorized mounting which enables remote control over field of view this is referred to as PTZ (pan-tilt-zoom).

Simpler use cases such as bike fitting or gait analysis are also candidates, where the benefits listed above plus better lenses, better zoom capabilities, and higher frame rates outweigh the low cost and easy connection advantages of other solutions such as a high quality webcam such as the Logitech c920.

DARTFISH SUPPORT FOR IP CAMERAS

DARTFISH SOFTWARE 2022 (LATEST PATCH INSTALLED): Cameras listed in the “Devices tested by Dartfish” are fully supported.

IMPORTANT: The implementation of the standard ONVIF is variable between manufacturers and Dartfish is not able to support all ONVIF devices: All Axis, Bosch and Merit Lilin cameras *that have been tested* work but it cannot be assumed that other products or firmware upgrades from these manufacturers will be supported by Dartfish. Please contact your nearest Dartfish sales representative before you buy an IP camera to ensure the compatibility with our Software.




WHAT IS ONVIF? The aim of the *Open Network Video Interface Forum* is to create a global, open source standard which defines how IP video products are accessed and controlled across a network. The organization was started in 2008 by Axis, Bosch and Sony. ONVIF is not a video format nor is it a protocol for transporting video across a network.

IMPORTANT: Dartfish 2022 support stream using the RTSP protocol with and without the ONVIF standard. The ONVIF protocol allows an automatic discovery of the cameras on the network. Cameras that do not support the ONVIF protocol can still be used. The address of the RTSP stream needs to be entered manually



Dartfish technical support service for IP camera users

Due to the varied and technical nature of networked cameras, Dartfish, regrettably, sets restrictions on the technical support we can offer:

-  Dartfish cannot support issues around network setup or the ONVIF compatibility of the camera chosen, so we will only provide support after the user has successfully configured the camera on the network; as checked by ensuring that the [ONVIF device manager](#) can automatically receive a video stream without the need to manually add a device.
-  We will only provide support to users who have purchased a **DARTFISH PREMIUM OR PLATINIUM SUPPORT PACKAGE**. In the case of a third party vendor or installer seeking help on behalf of a customer who does not have premium support, we will charge the third party **€85/\$100 PER HOUR**.
-  We can only help with issues related to Axis, Bosch, Merit Lillin, PTZ Optics, Dahua and Hanwha Wisenet cameras where the firmware has been tested by Dartfish (see table below).

DEVICES TESTED BY DARTFISH

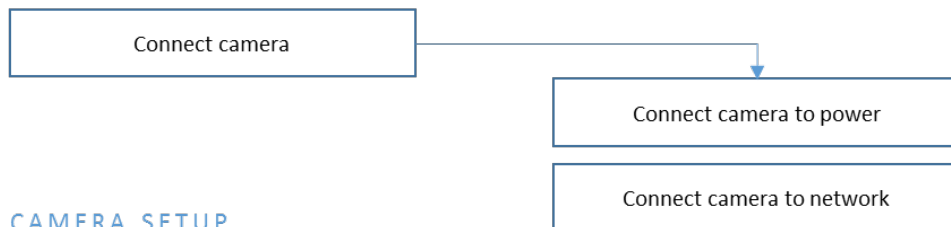
Camera manufacturer and model	Type	PTZ	Zoom	Max resolution	Max. Frame rate	Firmware compatible Dartfish 2022	Firmware compatible myDartfish Express
Axis Q1615 Mk III	Fix	-	3x	1920x1080	120	10.12.104	10.12.104
Hanwha Wisenet XNB-6000	Fix	-	-	1920x1080	60	2.10.02	NOT COMPATIBLE
Axis P1448-LE	Fix	-	3.5x optical	3840x2160	25/30	9.60.1.1	9.60.1.1
Bosch Autodome 5000i	Dome	Yes	30x	1920x1080	50/60	7.50.0079	7.50.0079
Axis Q3515-LV	Dome	-	2.4x optical	1920x1080	50/60	7.35.3	7.35.3
Axis M3106-L Mk II	Dome	-	-	1520p	25/30	7.30.1.1	7.30.1.1
PTZ Optics PTVL-ZCAM	Fix	-	4x optical	1920x1080	50/60	V001	NOT COMPATIBLE
PTZ Optics 20X USB GY G2	Dome	Yes	20x optical	1280x720	50/60	V001	NOT COMPATIBLE
Dahua IPC-HDBW2221R-ZS	Dome	-	16x digital	1920x1080	25/30	2.620.0000.0.	NOT COMPATIBLE
Merit LILIN UFG1122	Fix	Yes	-	1920x1080	100/120	1.3.54	1.3.54 (Needs to be added manually)
Bosch DINION HD 720p IVA	Fix	-	Yes	1280x720	50/60	6.11.0021 (21500611)	6.11.0021 (21500611)
Axis Q1615 MK II	Fix	-	Yes	1280x1080	100/120	6.25.2	6.25.2
Axis P5415-E	Dome	-	18x optical	1920x1080	25/30	Not Tested	Not Tested
Cisco IPC 6930	Dome	Yes	20x optical	1920x1080	25/30	2.8.1-7	Not Tested
Axis P1365	Fix	-	Yes	1920x1080	50/60	Not Tested	Not Tested

IP CAMERA SETUP

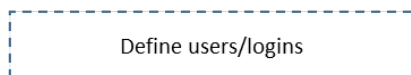
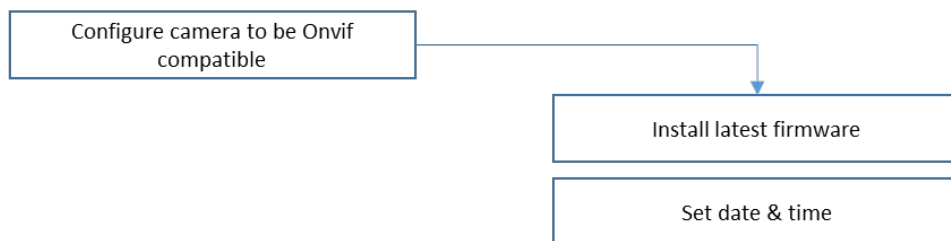
Summary

Here is a summary of the process required to setup an IP camera. As the specifics for different devices vary, it is intended to be indicative rather than a comprehensive checklist. The various steps are explained further in subsequent sections.

NETWORK SETUP



CAMERA SETUP



DARTFISH SETUP

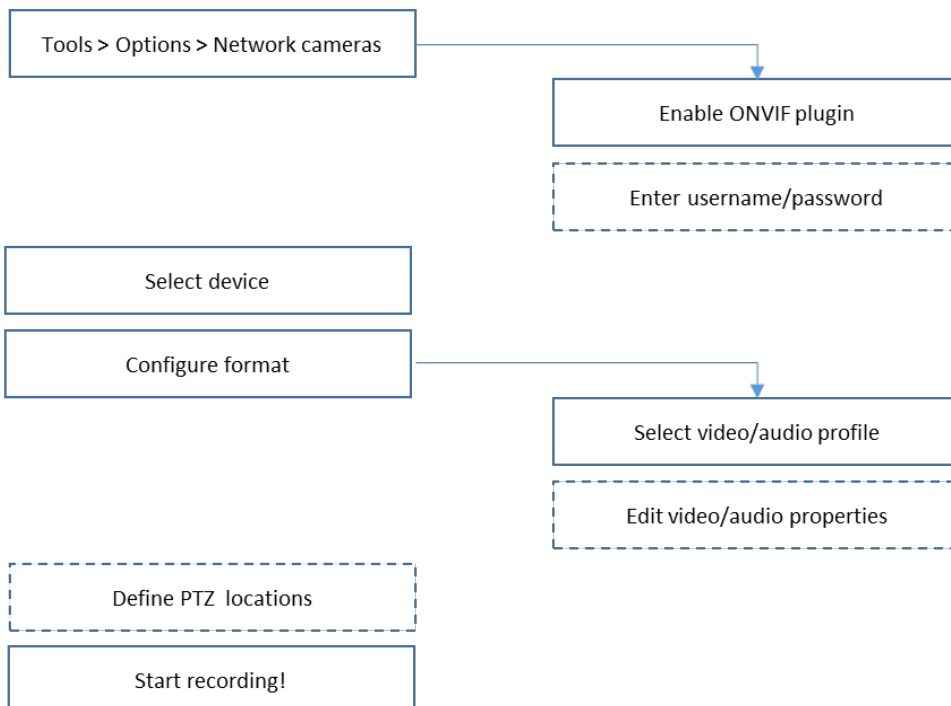


Figure 1: Summary of steps to use IP cameras with Dartfish

Connecting ip cameras to networks

The connection to your computer can be as simple as a direct cable connection to the Ethernet port. It can even be wireless if the camera is equipped with Wi-Fi capability.

The connection can be via a hub (wired or Wi-Fi). Enabling the possibility to have more than one computer connected to more than one camera

Cameras can be located anywhere on a much larger network. Remember that if an IP camera shares a network with other computers or devices, the bandwidth of the network will be shared with those devices. That may force compromises in the video quality or disrupt the connection.

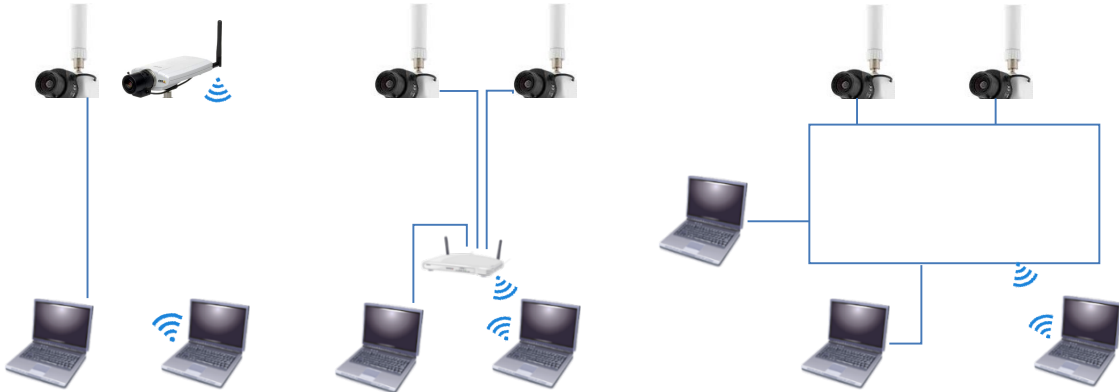


Figure 2: IP cameras can be networked in various ways

Creating a simple router based network is within the capabilities of a computer enthusiast. Larger infrastructures, use of an existing network, or security protection of data are, for obvious reasons, the jobs for a professional.

Power supply to an ip camera



An IP camera requires a power supply. A direct power supply is often inconvenient, so it will more usually receive power via its ethernet connection by one of these alternatives:



Power injector – hardware that connects between the camera and the rest of the network. It is connected to a power supply. One power injector per camera is required and consideration must be given to the wattage required by the camera.



Power over Ethernet (POE) – the camera receives its power from a POE router or switch to which it is connected. The router receives the power supply. A POE hub which is capable of supplying the required wattage must be used.

Initial camera configuration

The initial setup and ongoing configuration of the camera is done by its web page (see Figure 4). On simple networks this can be easily accessed via the Network section of the Windows File Explorer (see Figure 3)

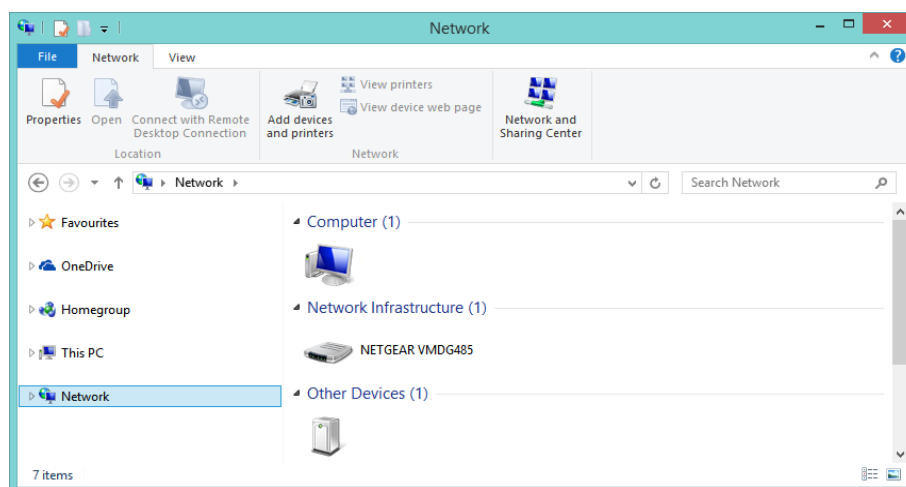


Figure 3: Windows file explorer can be used to access camera configuration

The camera's IP address, if known, may be typed into a browser or a dedicated utility may be provided by the camera manufacturer. Consult the camera user manual on how to access and configure the device.



Figure 4: an example of a configuration page viewed in a browser.

Here are the priorities when configuring a new camera:



Update firmware

There may be a button or link to do this on the configuration page. Otherwise, the manufacturer's support website should be checked to discover if there is an update. Interoperability with Dartfish may depend on this.

Set date and time of camera

Setting the camera date and time to that of the computer may be important to ensure correct communication.

Set sensor base frame rate

The sensor frame rate must be set to the frequency of the AC power supply of your country e.g. 60 Hz for the US and 50 Hz for Europe. Failure to do this may result in poor image quality and flickering video. Different cameras will refer to this using different terminology. For example, some might talk about an 'anti-flicker' setting. Consult its documentation

FRAME RATE v BASE FRAME RATE: Frame rate is a potentially confusing topic because we must differentiate between the base frame rate at which the sensor captures images and the frame rate of the video output. Even if the base frame rate is set to 50 or 60 Hz, it is possible to define a different effective frame rate for the video by modifying or creating a media profile.

Create or modify user profiles

The camera will have an administrator profile. Additional profiles can be created and passwords assigned to control access to cameras (see Dartfish Configuration below).

DARTFISH CONFIGURATION FOR IP CAMERAS

Enable network camera

01 Go to *Tools > Options > IP Cameras*

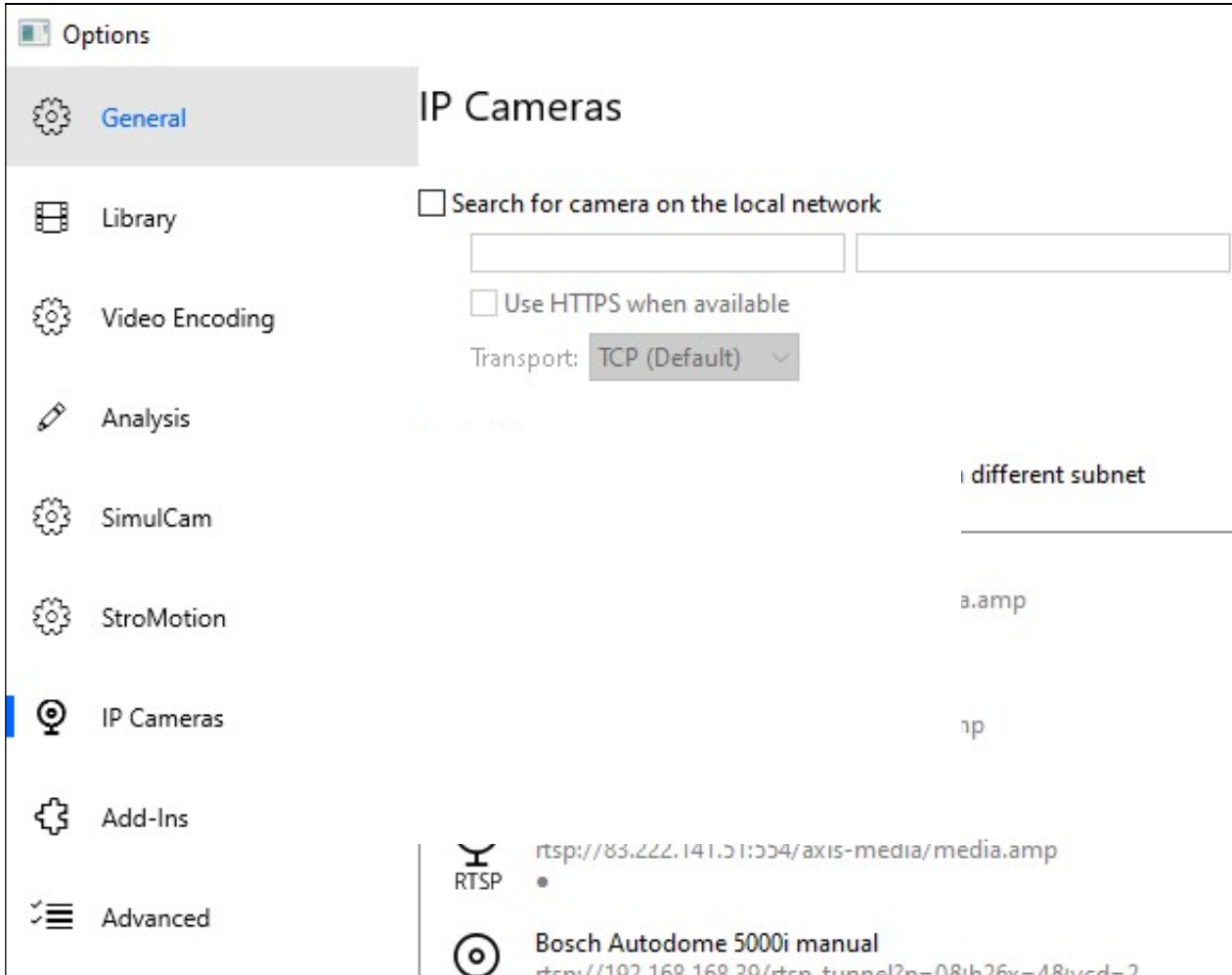


Figure 5: IP camera settings page

02 If your camera meets the ONVIF standard, tick the box *Search for camera on the local network* and enter the credentials of the ONVIF user. To add an ONVIF user to a camera, see the chapters “Installation/Configuration for [Manufacturer name]” at the end of this document.

- a. Dartfish will scan the network and detect automatically the camera



Figure 5: ONVIF credentials

The login relates to user profiles created on the camera. Dartfish does not allow the user to login to individual cameras but instead offers a global login which gives the user access to all the cameras with those login credentials. Of course, setting a password on a user profile is not mandatory but doing so will enable:

- 👉 **CONTROL OVER WHICH CAMERAS ARE VISIBLE:** Imagine several cameras on a network and several Dartfish users. To restrict an individual user to, say, two of these, set those two cameras with identical login credentials
- 👉 **CONTROL WHO CAN SET VIDEO PROFILES:** User profiles with admin rights can use Dartfish to modify the camera's video and audio settings using Dartfish. To prevent this, give the user profile viewing rights only.

If the camera is on a sub network or is set as non discoverable, it needs to be manually added in the Dartfish software:

- 03 If your camera does not meet the ONVIF standard, you will have to add manually the address of the camera. Click on *Add*

IP Cameras

☒ Search for camera on the local network

service

☐ Use HTTPS when available

Transport: TCP (Default) v

Camera End Point X

Address:

Specify the full, qualified URL or IP address. Examples:
http://192.168.0.24/onvif/device_service
rtsp://192.168.0.25/axis-media/media.amp

Authorization: User name Password

Camera name: End point name

Transport: TCP (Default) v

OK Cancel

Figure 6: Manually add a camera

- 04 Every camera manufacturer or stream provider uses his own way to define the address of an RTSP stream. It will usually start with "rtsp://192.168.0.1/..." (e.g. for RTSP streams of AXIS cameras: "rtsp://192.168.0.1/axis-media/media.amp"). You will find this in the documentation provided by your camera manufacturer
- 05 If the stream is protected by a password and enter the credentials. If the stream is not password protected, let those fields empty.
- 06 Then, click on *OK, Apply* and close the Options window

HTTPS or HTTP?

Selecting the 'Use HTTPS when available' option ensures that communication between camera and computer is secure. However, be aware that:

- 👉 Not all devices offer HTTPS encryption. Ticking the box will have no effect in this case.
- 👉 HTTPS does not encrypt video; it only provides secure communication between camera and computer of information such as login. For those interested, video streaming uses the RTP protocol.
- 👉 The feature principally exists to facilitate error logging when contacting Dartfish Technical Support.

CAMERA SELECTION

Once you have configured your camera, go to the *Live* workspace and click on *Source*. Click on the camera name to display the preview, and tick the box to select the camera as the source for the recording.

After selecting a camera, buttons to configure the video format and image properties will be active for ONVIF compatible cameras. For RTSP devices, this needs to be configured directly on the device using the instructions from the manufacturer's userguide.

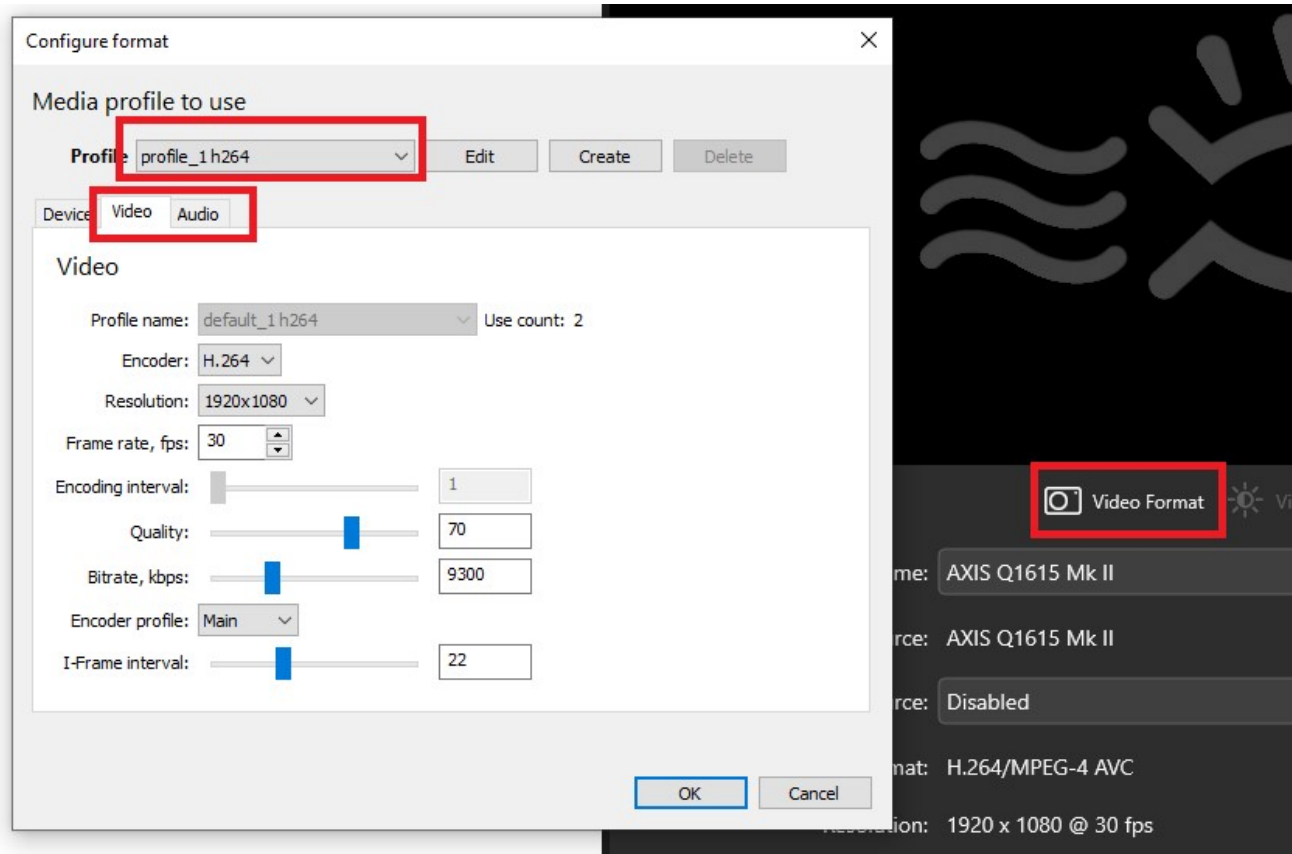


Figure 7: select device as seen in Dartfish video recorder

- 01 Click the **VIDEO FORMAT** button
- 02 Select the profile that you want to use according to your video requirement (see below)
- 03 Click the edit button and select the video and audio source of the camera

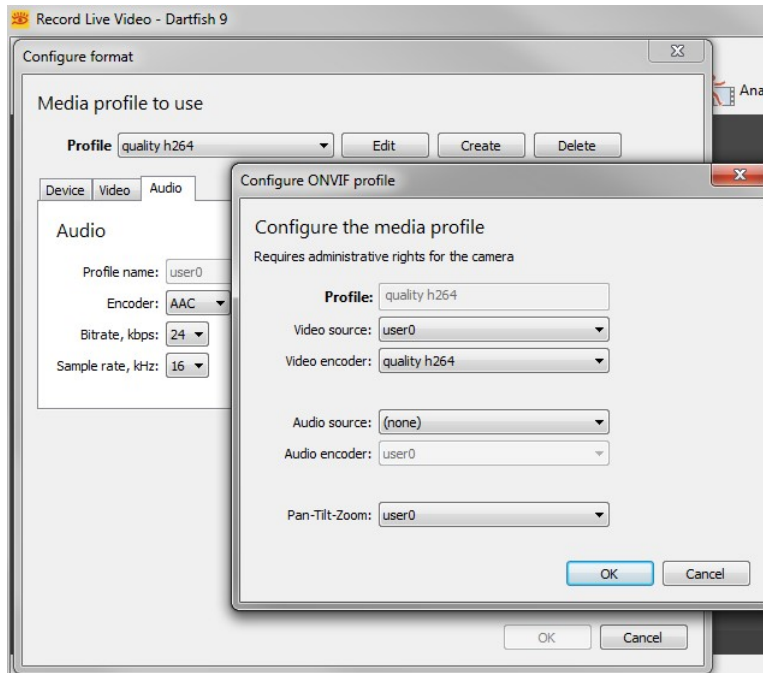


Figure 8: editing a profile

REMEMBER that audio and video is modified on this media profile for **ALL** users of the camera and not just for the software where the choice was made so the change may affect other users.

Configure video properties

In Figure 4 it can be seen how the camera's configuration page can be used to set video and audio properties. You can also configure image properties such as shutter speed, exposure time, white balance, etc.

For typical uses, **DARTFISH RECOMMENDS THAT YOU IGNORE THESE SETTINGS** and instead define appropriate settings from Dartfish software. To configure video properties using Dartfish, click the *configure format* icon shown next to the selected device. The Configure Format page will appear as shown below.

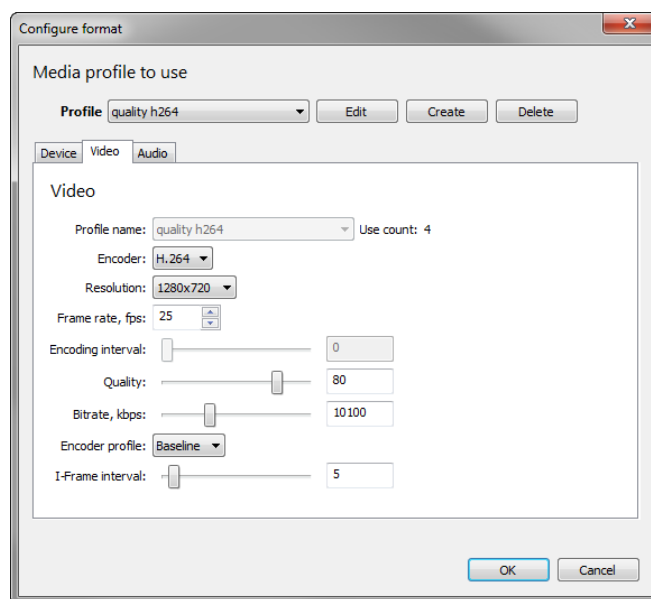


Figure 9: video properties selection in Dartfish

This is a generic set of properties defined by the ONVIF standard. Some cameras may not allow certain properties to be modified by the user e.g. in Figure 9, encoding interval cannot be set.

The optimal/easiest way to define video settings is to choose one of the camera's pre-defined **PROFILES**, however, to meet the bandwidth requirements of your network or particular analysis needs, you may want to create or customise a profile.

- 👉 Other video settings (where available) can be modified on the camera's configuration page
- 👉 Some or all settings may be unavailable to you if your user profile does not have administration rights
- 👉 Creating and modifying media profiles affects all other users of the camera

MEDIA PROFILES: Let's remember that the job of a security camera is different to the needs of video analysis: The provided media profiles might optimise video encoding for recording for days or months or to allow a property owner to get a live video feed to their mobile phone when they receive an intruder alert. Neither of these profiles are likely to be suitable for video analysis. Editing a media profile is a job for someone who understands both the needs of analysis and the implications for the network because all the various properties work together to influence the bit rate of the video.

ENCODER: H.264 is supported. MPEG-4 and MJPEG are not supported

- 👉 H.264 offers better image quality/compression ratio but may introduce latency (delay in the 'live' image appearing on the screen).

FRAME RATE/ENCODING INTERVAL: For technical analysis we often want the highest possible frame rate so you should be aware that media profiles can use both these properties to define the *effective* frame rate i.e. the frame rate at which the device is encoding and delivering frames to Dartfish. In actual fact, effective frame rate is determined by three parameters:

- 01 The capture or base frame rate is the frame rate at which the device sensor is capturing frames. This frame rate must be configured to the frequency of the power network (50Hz or 60Hz)
- 02 The frame rate property of the video stream
- 03 The encoding interval property which determines the frequency at which frames are sent to the encoder. e.g. If the base frame rate = 60 fps and encoding interval = 2, 30 frames will be encoded per second.

To configure the effective frame rate, some devices use the frame rate parameter, others the encoding interval and others use both in combination. In the latter case the encoding interval parameter influences the frame rate parameter e.g. base frame rate = 60, frame rate parameter = 30, encoding interval = 2, effective frame rate = 15 fps.

RESOLUTION: Choose a resolution which allows the level of detail required for analysis. Of course the network infrastructure which you build must also support the resolution requirement of the video.

QUALITY: Set between 80 and 100%. Quality below 80% may not be suitable for video analysis but lower qualities may be required when streaming wirelessly.

I WANT THE BEST! Say you want HD video at the highest possible frame rate but this creates video at a bitrate which is too high. Is there anything that you can do? You could reduce the quality parameter in Dartfish or you could reduce the iFrame interval parameter in the camera configuration. The principal of iFrame based video encoding is that a GOP (group of pictures) are encoded based on changes from the iFrame. Since every detail of every frame does not have to be encoded, the amount of data and hence the bit rate, is reduced. The larger the GOP, the lower the bit rate.

BITRATE: The bit rate property sets a bit rate limit so it is best to configure it to something that is supported by the network e.g. 5 Mbps for SD video and 8-12 for HD video, then adapt the other settings to provide the best image quality within the specified bitrate constraint. Frames are dropped if the bitrate property is exceeded.

Configure audio properties

AUDIO ENCODER: G.711 and G.726 codecs are currently not supported. The audio encoder must be AAC.
Edit the media profile to turn audio recording on/off

How to check if the video configuration is appropriate

Just because a video image is seen in Dartfish does not mean that it is a correct video image! The frames per second (fps) indication shown in the Dartfish status bar (see **Erreur ! Source du renvoi introuvable.**) provides a good indication when there are problems with the configuration. Here are some examples:

FRAME RATE RECEIVED NOT MATCHING THE FRAME RATE SET: We have discovered that some devices allow you to configure a frame rate of up to 30 fps, but the camera sensor only provides a maximum of 25 fps. In this case, the user must configure the frame rate to no more than 25 fps to prevent recording problems.

VIDEO BIT RATE EXCEDING THE CAPACITY OF THE NETWORK: if the frame rate of the recorded file is clearly below the frame rate set in the profile, it may happen because the bit rate is too high for the network.

REMOTE CONTROL OF PAN-TILT-ZOOM (PTZ)

Some IP cameras allow remote control of the direction and zoom of the camera. Dartfish provides a PTZ control and a tagging panel button which triggers the camera to move to a PTZ preset position. PTZ can also be remote controlled by hardware controllers provided by the manufacturer.

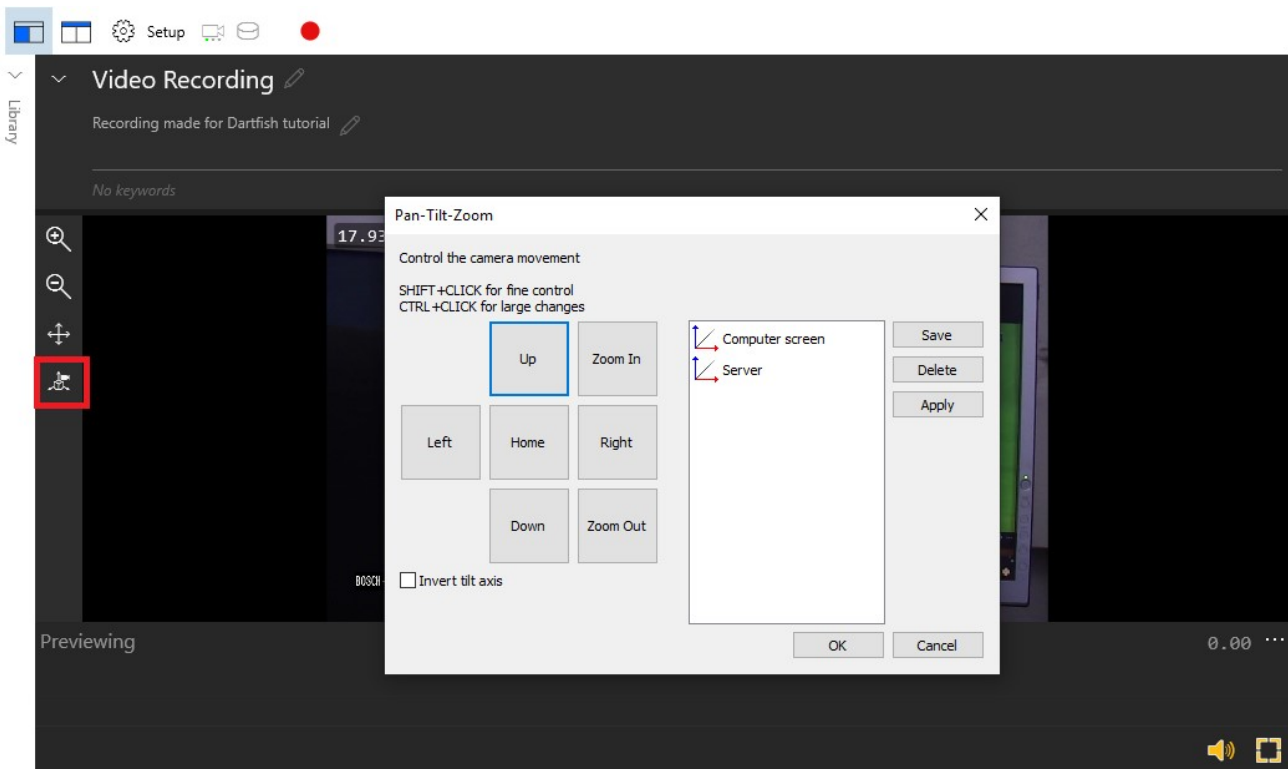


Figure 10: PTZ button and PTZ control panel



Using the Dartfish PTZ control

- 01 Modify the media profile to turn PTZ control on.
- 02 To display the PTZ control, click the *PTZ icon* next to the selected device.



- 03 On the left of the PTZ control (see Figure 101) you see buttons to remote control pan, tilt and zoom and on the right you can see preset positions. You can create a preset by:
 - a. Pointing and zooming the camera
 - b. Click the *Save* button
 - c. Enter a name for the preset

- 👉 The PTZ control can also be displayed by right-clicking the video display.
- 👉 It is not possible to use the PTZ control while recording with InTheAction – a PTZ preset should be selected in the ‘Setup Capture devices’ screen before proceeding.

Using a tagging panel to select PTZ presets

This may be useful to quickly point the camera to a particular area of the court, field or pitch. To do this:

- 01 Create PTZ presets as described above
- 02 Add a PTZ button to your tagging panel
- 03 Set the **PTZ PRESET NAME** property to one of the presets

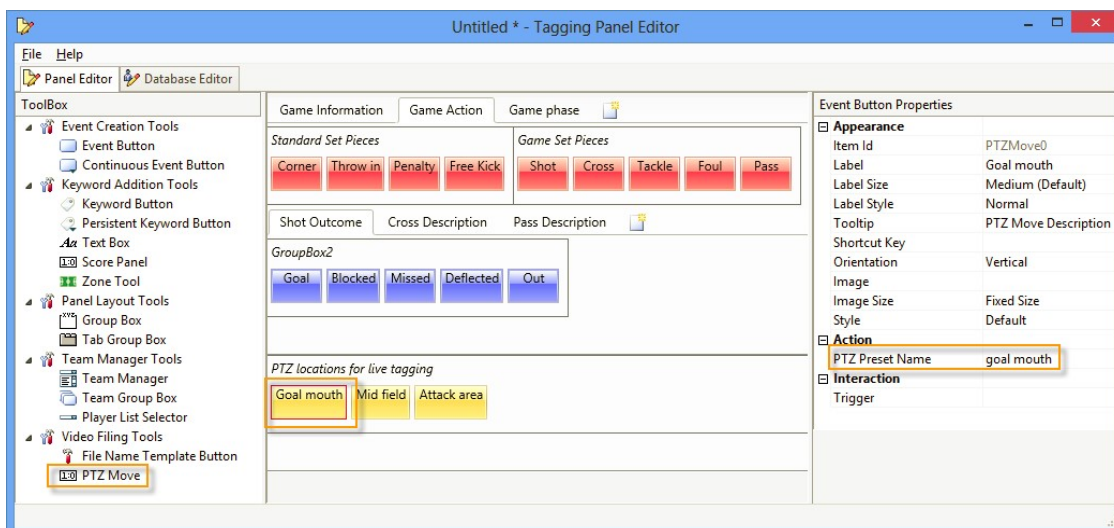


Figure 11: PTZ presets can be selected using a PTZ move button and defining its PTZ preset name property

You can see from the properties in Figure 11 that a PTZ button can have a keyboard short cut assigned and it can trigger other tagging panel tools and vice versa. For example, clicking the ‘corner’ button might trigger the PTZ move button which selects the ‘goal mouth’ preset.



TROUBLESHOOTING

Using the ONVIF device manager

The ONVIF device manager is used to verify that your computer is receiving an ONVIF compatible video stream. When it is launched it should be able to automatically detect the video stream. If a camera has to be manually added in Onvif Device Manager, you need to add it manually in Dartfish as well. Dartfish technical support is not available to any user where this check in ONVIF Device Manager has not been successful.

My camera is not listed in Dartfish

- 👉 First, establish whether the camera is visible on the network. Check the network connection from camera to computer, that the camera is correctly connected to the network and has an adequate power supply according to the manufacturer's recommendations
- 👉 [Download and install the ONVIF Device Manager tool](#) to validate ONVIF compatibility of your device
- 👉 Check the camera configuration from the device configuration page (refer to the camera user manual)
- 👉 Check that the login used corresponds to a user profile on the camera

Dartfish displays "E_NOT_AUTH" error

From the device configuration or ONVIF Device Manager, resynchronize the date and time of the device.

The video playback is very choppy

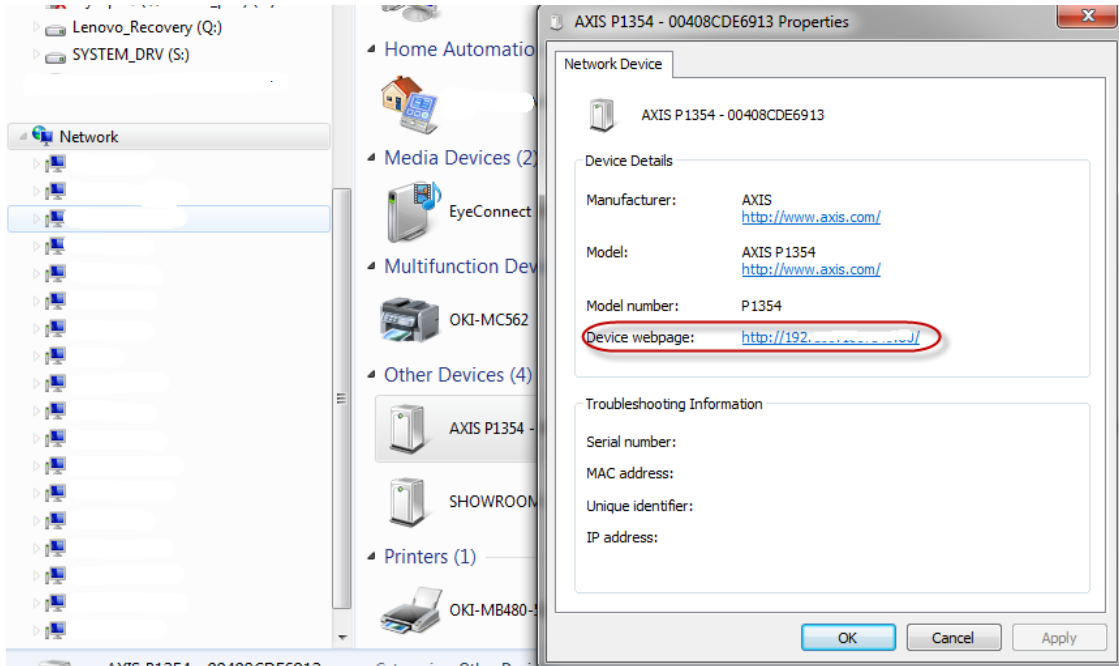
Make sure that the stream format you have selected is H264

INSTALLATION / CONFIGURATION FOR AXIS CAMERAS

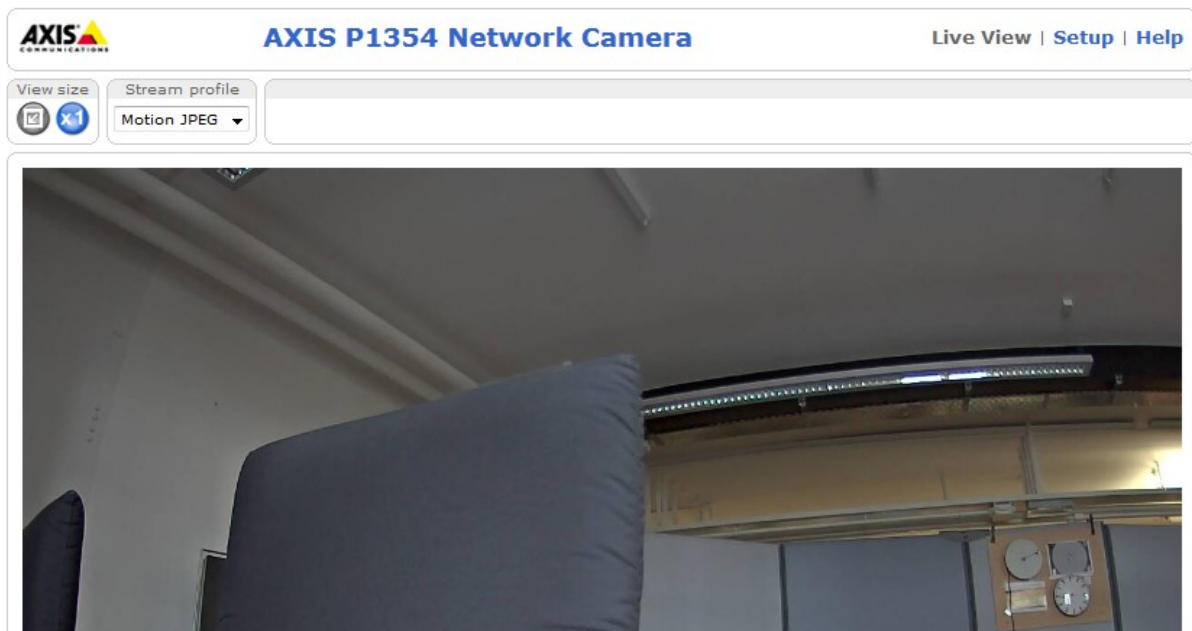
Camera access

Configuration of Axis cameras can be done using the ONVIF utility or using an Internet browser as described below and enter your admin login information in order to gain access to the camera.

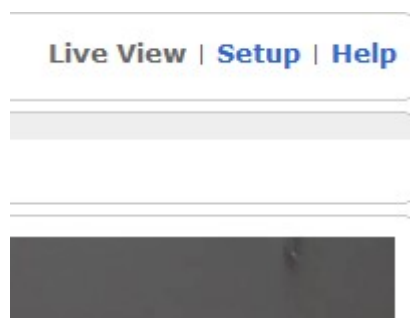
- 04 Open Windows File Explorer
- 05 Select **Network** from the list on the left. The camera should show up as a network item
- 06 Right click on the device's icon > **Properties** and click on the link under **device webpage...**



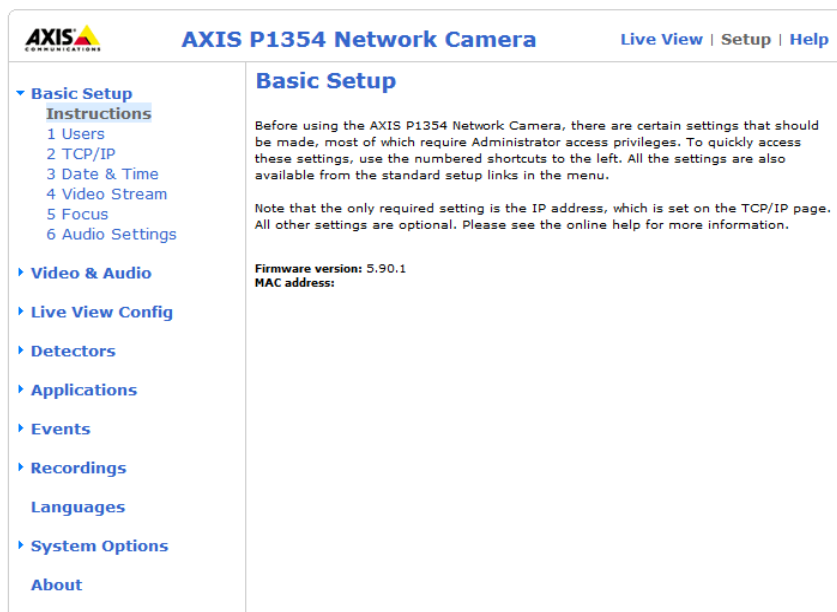
- 07 ... or double click the device's icon to open the configuration tool



- 08 To configure the camera's settings click on **Setup** at the top right



09 On the Setup page you'll see the customizable options on the left:



Mandatory steps

Synchronize date & time

- 01 Setup -> Basic Setup -> Date & Time
- 02 Select **Synchronize with computer time**
- 03 Click the **Save** button.



Basic Setup

Instructions

1 Users

2 TCP/IP

3 Date & Time

4 Video Stream

5 Audio Settings

Video & Audio

Live View Config

PTZ

Detectors

Applications

Events

Recordings

System Options

About

Date & Time Settings

Current Server Time

Date: 2013-06-21 Time: 08:35:42

New Server Time

Time zone: GMT+01 (Amsterdam, Berlin, Rome, Stockholm, Warsaw)

☐ Automatically adjust for daylight saving time changes.

Time mode:

☒ Synchronize with computer time

Date: 2013-06-21 Time: 09:38:12

☐ Synchronize with NTP server

NTP server: [No server specified](#)

☐ Set manually

Date: 2013-06-21 Time: 08:35:29

Date & Time Format Used in Images

Specify date format: ☒ Predefined YYYY-MM-DD

☐ Own %F

Specify time format: ☒ Predefined 24h With resolution: 1 second

☐ Own %T

Save

Reset

Define onvif user

It is mandatory for the Axis camera to have at least one ONVIF user defined (admin, operator, media user) in order to access the camera from the Dartfish Software.

- 01 Setup -> System Options -> Security -> ONVIF
- 02 To define a new user select **Add**.
- 03 Now enter a **User name**, the **Password** and define the role. Click **Ok** to confirm (see image below)



- ▶ Basic Setup
- ▶ Video & Audio
- ▶ Live View Config
- ▶ PTZ
- ▶ Detectors
- ▶ Applications
- ▶ Events
- ▶ Recordings
- ▶ **System Options**
 - Security
 - Users
 - ONVIF**
 - IP Address Filter
 - HTTPS
 - IEEE 802.1X
 - Audio Support
 - Date & Time
 - ▶ Network
 - ▶ Storage
 - Maintenance
 - ▶ Support
 - ▶ Advanced
- About

ONVIF

ONVIF Version: 1.02

Users List

User name	User group
service	Administrator
onvifoperator	Operator
onvifuser	User

Add...

Modify...

Remove

System Options/ONVIF User ...

http://192.168.168.12/operator/onvif_user_setup.shtml?

ONVIF User Setup

User name:

Password:

Confirm password:

User group: ☒ Media user ☐ Operator ☐ Administrator

OK Cancel

Firmware update

01 First check the version of your firmware: Setup -> About

- ▶ Basic Setup
- ▶ Video & Audio
- ▶ Live View Config
- ▶ PTZ
- ▶ Detectors
- ▶ Applications
- ▶ Events
- ▶ Recordings
- ▶ System Options
- About**

About

AXIS M5014 Network Camera

Firmware version: 5.40.11.2

MAC address: 00:40:8C:D5:AB:A2

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Third Party Software Licenses

View licenses

04 Now go to the Axis firmware page to check whether there is an updated firmware available.

<http://www.axis.com/techsup/firmware.php>



- 05 Find your camera and download if necessary the corresponding firmware to a folder of your choice (Registration for Axis might be required).
- 06 Setup -> System Options -> Maintenance
- 07 Click **Browse** and select the previously downloaded file. Hit **Upgrade** to start the process.

- ▶ Basic Setup
- ▶ Video & Audio
- ▶ Live View Config
- ▶ PTZ
- ▶ Detectors
- ▶ Applications
- ▶ Events
- ▶ Recordings
- ▶ **System Options**
 - ▶ Security
 - ▶ Date & Time
 - ▶ Network
 - ▶ Storage
 - ▶ **Maintenance**
 - ▶ Support
 - ▶ Advanced
- About

Server Maintenance



Maintain Server

- Restart** Restart the AXIS M5014 Network Camera.
- Restore** Resets all parameters, except the IP parameters, to the original factory settings.
- Default** Resets all parameters to the original factory settings.

PTZ Status

Current PTZ status: Pan: ok
Tilt: ok
Camera: ok
Time of last test: Wed Jun 12 09:44:08 2013

- Test** Tests the PTZ mechanics and camera for possible errors.

Upgrade Server

Upgrade the AXIS M5014 with the latest firmware.

Specify the firmware to upgrade to: **Browse...** and click **Upgrade**

Note: Do not disconnect power to the unit during the upgrade. The unit restarts automatically after the upgrade has completed. (1-10 minutes.)

Identify

Flash LED for **seconds** [1..60]

Set the base frame rate

Power line frequency is set the first time the Axis product is accessed and can only be changed from Plain Config (To open Plain Config, go to System Options > Advanced > Plain Config) or by resetting the product to factory default.

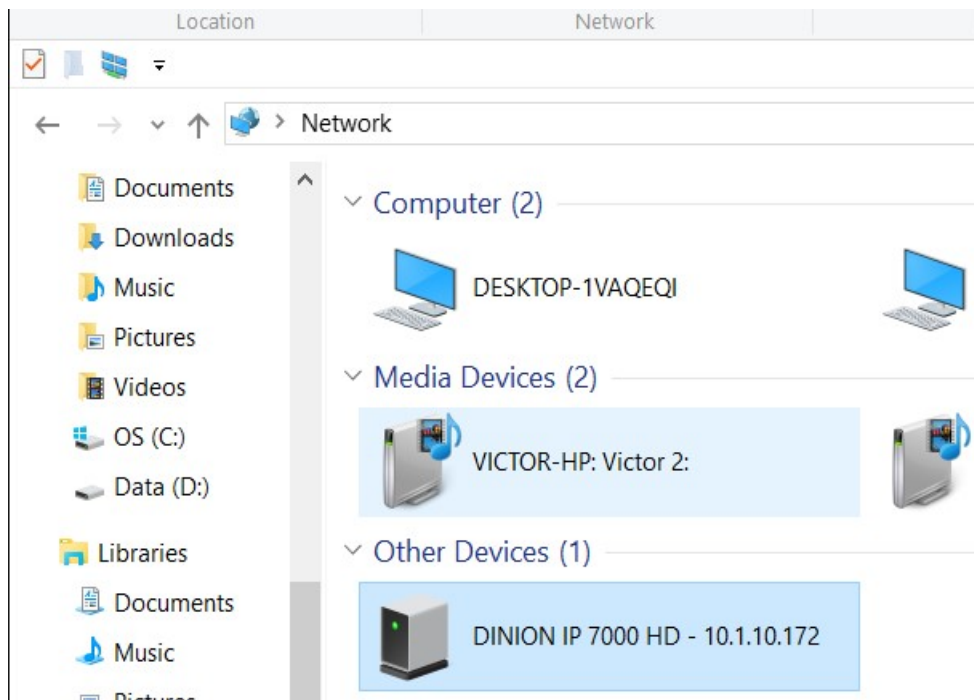
Select the power line frequency (50 Hz or 60 Hz) used at the location of the Axis product. Selecting the wrong frequency may cause image flicker if the product is used in fluorescent light environments.

INSTALLATION/CONFIGURATION FOR BOSCH CAMERAS

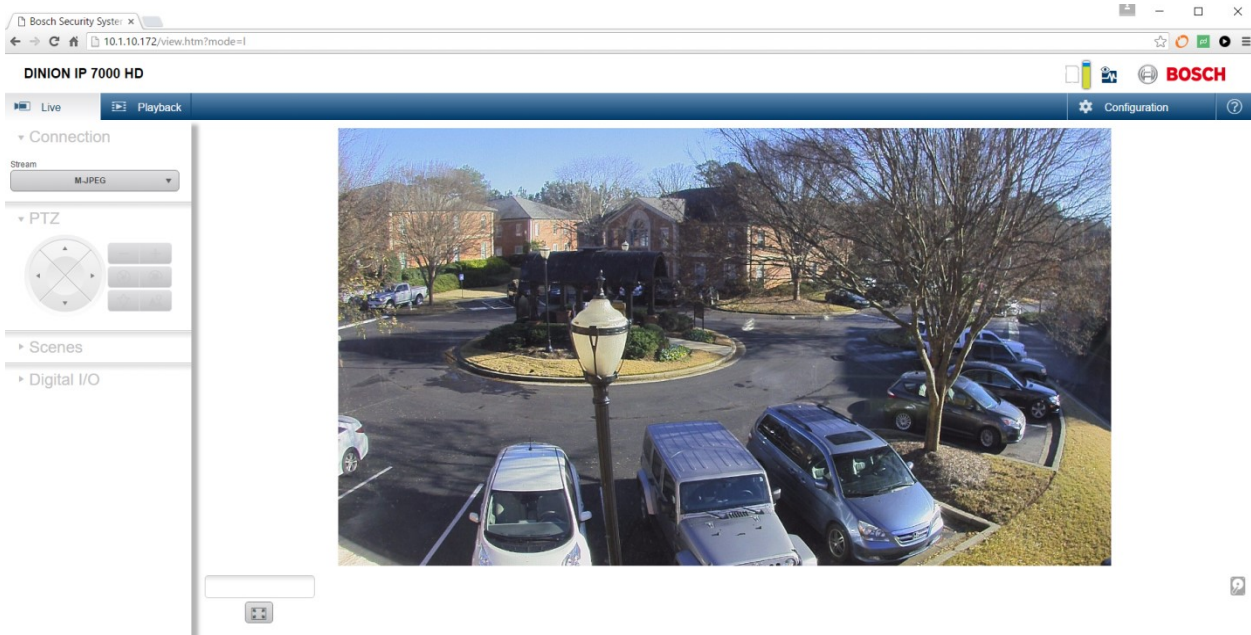
Camera access

Configuration of Bosch cameras can be done using the ONVIF utility or using an Internet browser as described below and enter your admin login information in order to gain access to the camera.

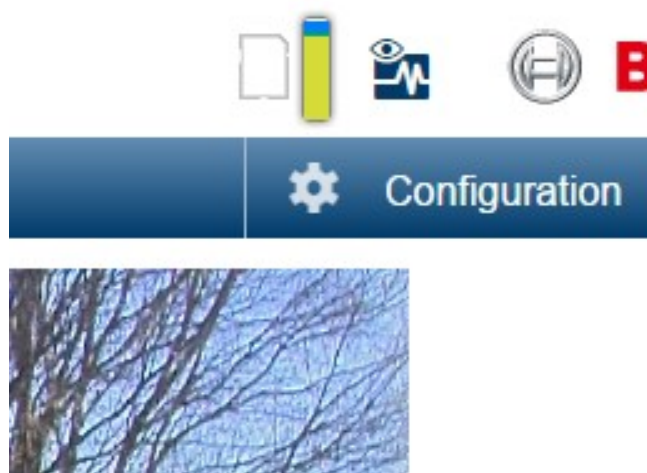
- 01 Open Windows File Explorer
- 02 Select **Network** from the list on the left. The camera should show up as a network item and display its IP address.



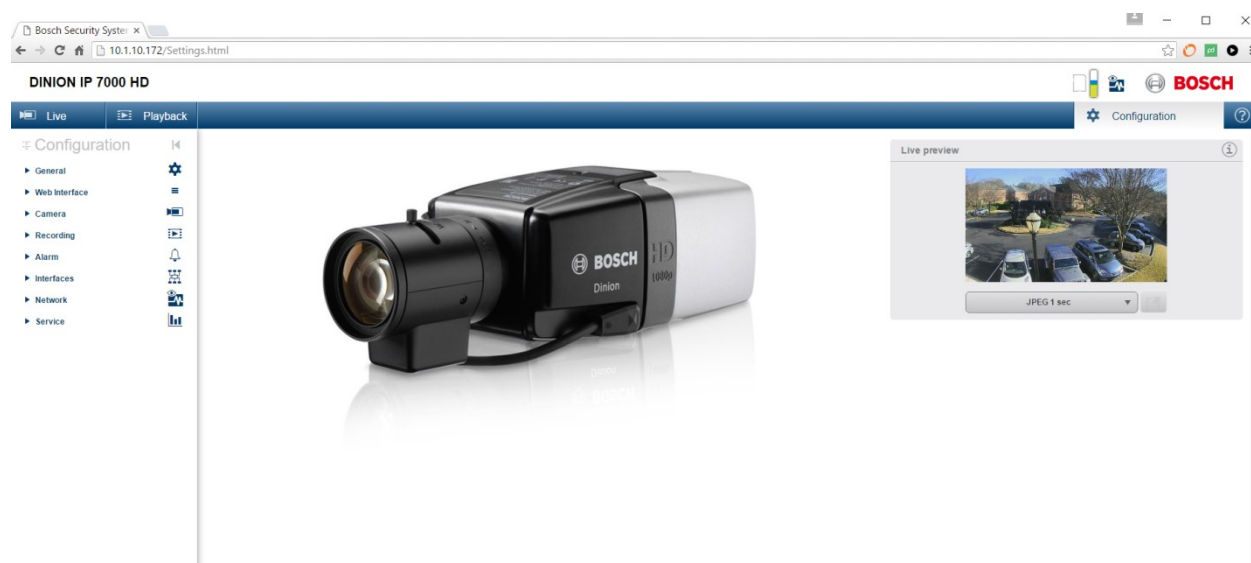
- 03 Either type the IP address into your browser or double click the device's icon to open the configuration tool.



- 04 To configure the camera's settings click Configuration at the top right:



05 On the Configuration page you'll see the customizable options on the left:



Mandatory steps

Synchronize date and time

It is important that the camera's date/time setting matches your computer

01 Select **General** > **Date/Time**



02 Click the **Sync to PC** button



Date/Time

Date format DD.MM.YYYY

Device date Monday, 14 . 12

Device time 15 : 40 : 47 Sync to PC

Device time zone (UTC -5:00) Eastern Time

Daylight saving time Details

Time server IP address

03 Click the **Set** button

BE SURE TO REMEMBER TO DO THIS

Firmware update

01 First check the version of your firmware:

Advanced mode > Service > System overview

DINION HD 720p IVA

LIVEPAGE | ► SETTINGS

System Overview	
Hardware version	F0005643
Firmware version	73500580
Device type	DINION HD 720p IVA
IP address	192.168.168.124
Audio option	Yes
Storage medium attached	No
Initiator name	iqn.2005-12.com.bosch:unit00075f7ac7cd
MAC address	00-07-5F-7A-C7-CD
Major version number	5.80
Build number	73
Stream 1	HD high quality/low latency
Stream 2	HD high quality/low latency
Temperature	114 °F/45.5 °C (max. 129 °F/54 °C)
Serial number	044673730123041015
Cloud state	Ready for cloud service

02 If the firmware does not have the same version as the one recommended by Dartfish, download the update from <http://downloadstore.boschsecurity.com/index.php>

03 Enter your installation code that you can find under **Advanced mode > Service > Licenses**.

04 Look for the correct firmware then go to **Advanced mode > Service > Maintenance**

05 Click **Browse...** and find the previously downloaded file.

06 Click the **Upload** button to start the process.



DINION HD 720p IVA

LIVEPAGE | ► SETTINGS

Maintenance

Update server:

Firmware: No file selected.

Progress:

Upload history:

Configuration:

SSL certificate: No file selected.

Maintenance log:

Help on this page?

Set the base frame rate

01 Select **Camera > Installer Menu**

DINION IP starlight 7000 HD

Live Playback

Configuration

General

Web Interface

Camera

Installer Menu

Scene Mode

Color

ALC

Enhance

Scene Mode Scheduler

Encoder Profile

Encoder Streams

Encoder Regions

Privacy Masks

Audio

Pixel Counter

Installer Menu

Base frame rate: 60 fps

Camera LED

Mirror image

Flip image

Button 'MENU': ☒ Enabled ☐ Disabled

Positioning

Coordinate system: Not set

Reboot device:

Factory defaults:

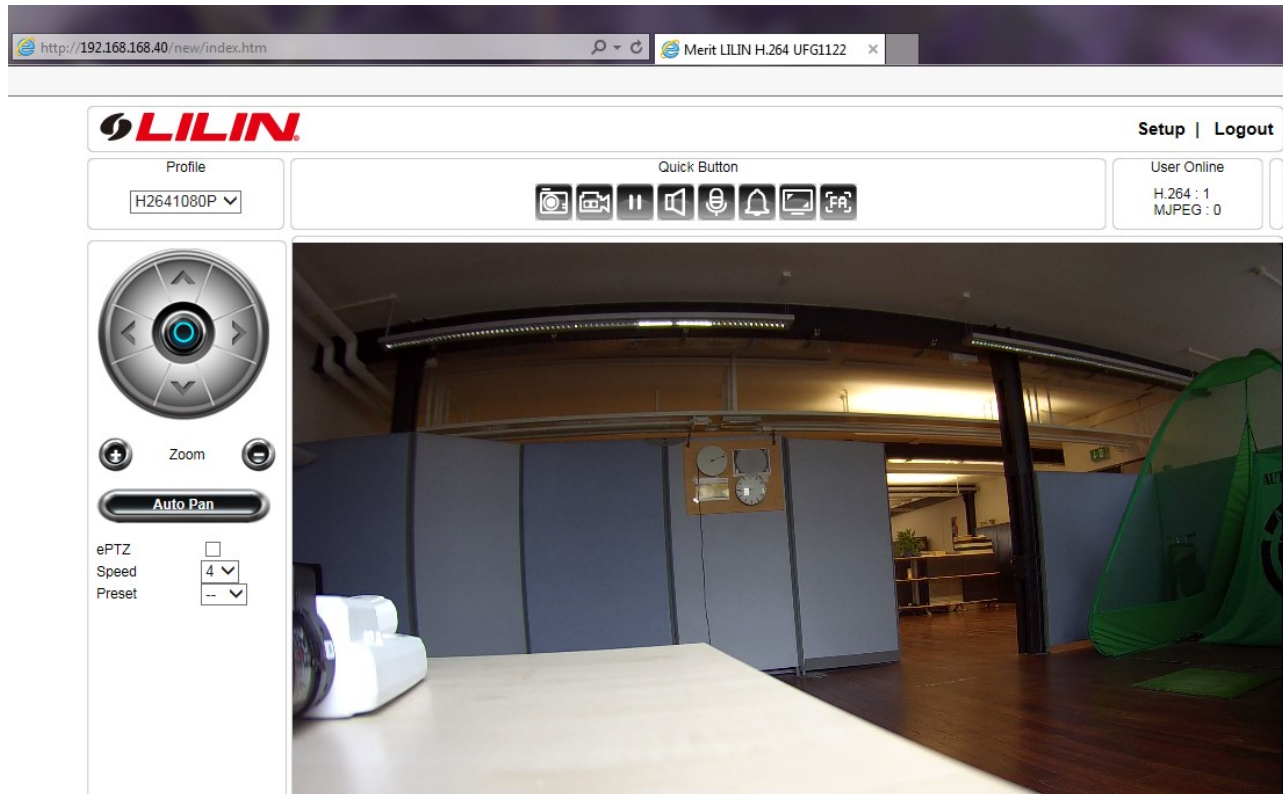
02 Set the **Base Frame Rate** to match the AC power frequency for your region

INSTALLATION / CONFIGURATION FOR LILIN CAMERAS

Camera access

Configuration of Lilin cameras can be done using the ONVIF utility or using an Internet browser as described below and enter your admin login information in order to gain access to the camera.

- 01 Open Windows File Explorer
- 01 Select **Network** from the list on the left. The camera should show up as a network item and display its IP address.
- 02 Either type the IP address into your browser or double click the device's icon to open the configuration tool.



- 03 To configure the camera's settings click **Setup** at the top right:



- 04 On the Setup page you'll see the customizable options on the left



Live | Basic Mode | Advance Mode | Language | Logout

System

Video / Audio

Network

Maintenance

General

User

Timer

Basic >> System >> General

MAC Address 00:0f:fc:45:02:57

Firmware Version 1.3.54

OS Version Linux 3.8 (Mon Feb 23 10:37:38 CST 2015)

System Reboot Time 2016/06/13 17:07:55

Device Name UFG1122

OSD Font ☐ Enable ☒ Disable

OSD Timer ☐ Enable ☒ Disable

1920 x 1080 OSD Font Size 1 (Small:1~Large:4)

720 x 480 OSD Font Size 1 (Small:1~Large:4)

352 x 240 OSD Font Size 1 (Small:1~Large:4)

ActiveX OSD Display ☐ Enable ☒ Disable

ActiveX OSD Name UFG1122

Web Title Name Merit LILIN H.264 UFG1122

Device name OSD only Traditional Chinese, Simplified Chinese, character and numerical values are supported.

Submit

Mandatory steps

Synchronize date and time

It is important that the camera's date/time setting matches your computer

01 Select **Timer**

02 Click the **Synchronize with PC** button



Live | Basic Mode | Advance Mode | Language | Logout

System

Video / Audio

Network

Maintenance

General

User

Timer

Basic >> System >> Timer

Server Time Mon, 13 Jun 2016 15:56:31 GMT+0800

Synchronize with NTP ☒ Every Hour ☐ Off

Time Server time.stdtime.gov.tw

Time Zone (GMT +08:00) Taipei

Time 2016 / 6 / 13 15 : 56 : 31

Daylight Saving Time ☐ On ☒ Off

Start Date 1 / 1 0 (Month/Date/Hour)

End Date 12 / 31 23 (Month/Date/Hour)

Synchronize with PC

Submit

08 Click the **Submit** button

BE SURE TO REMEMBER TO DO THIS

Firmware update



01 You can check the version of your firmware under :

Basic > System > General

02 If the firmware does not have the same version as the one recommended by Dartfish, download the update from

<http://www.meritlilin.com/webe/html/download/index.aspx?p=D>

03 Look for the correct firmware then go to **Advance > Maintenance > Firmware Update**

04 Click **Browse...** and find the previously downloaded file.

05 Click the **Submit** button to start the process.

Set the base frame rate

01 Select **Video/ Audio > General**

02 Set the TV Out to **NTSC** or **PAL** to match the AC power frequency for your region



Live | **Basic Mode** | Advance Mode | Language | Logout

System

Video / Audio

Network

Maintenance

General

Quality Basic

Basic >> Video / Audio >> General

Profile : Profile 6 ▼

TV Out : ☒ NTSC ☐ PAL On ▼

Entropy Coding Mode : ☒ Main Profile ☐ High Profile

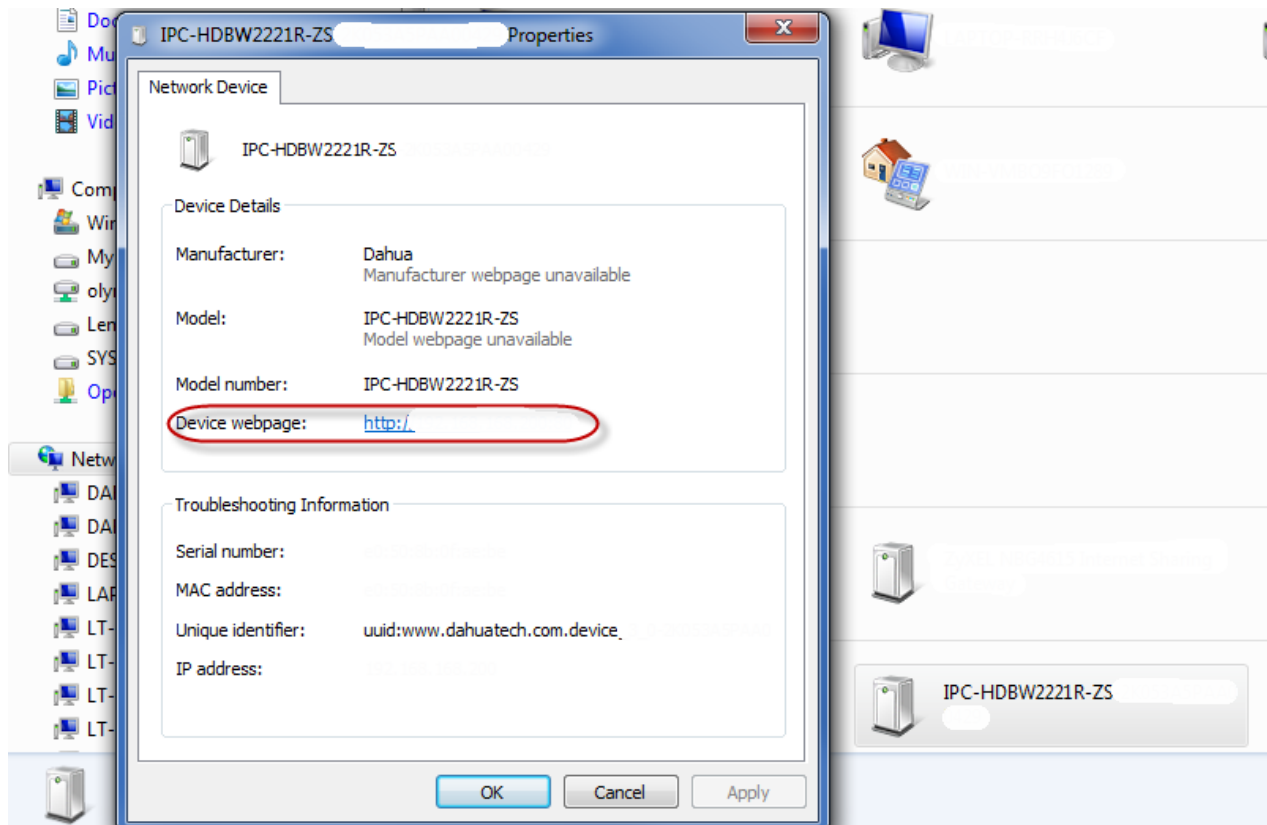
Image Enhance Mode : Off ▼

INSTALLATION / CONFIGURATION FOR DAHUA CAMERAS

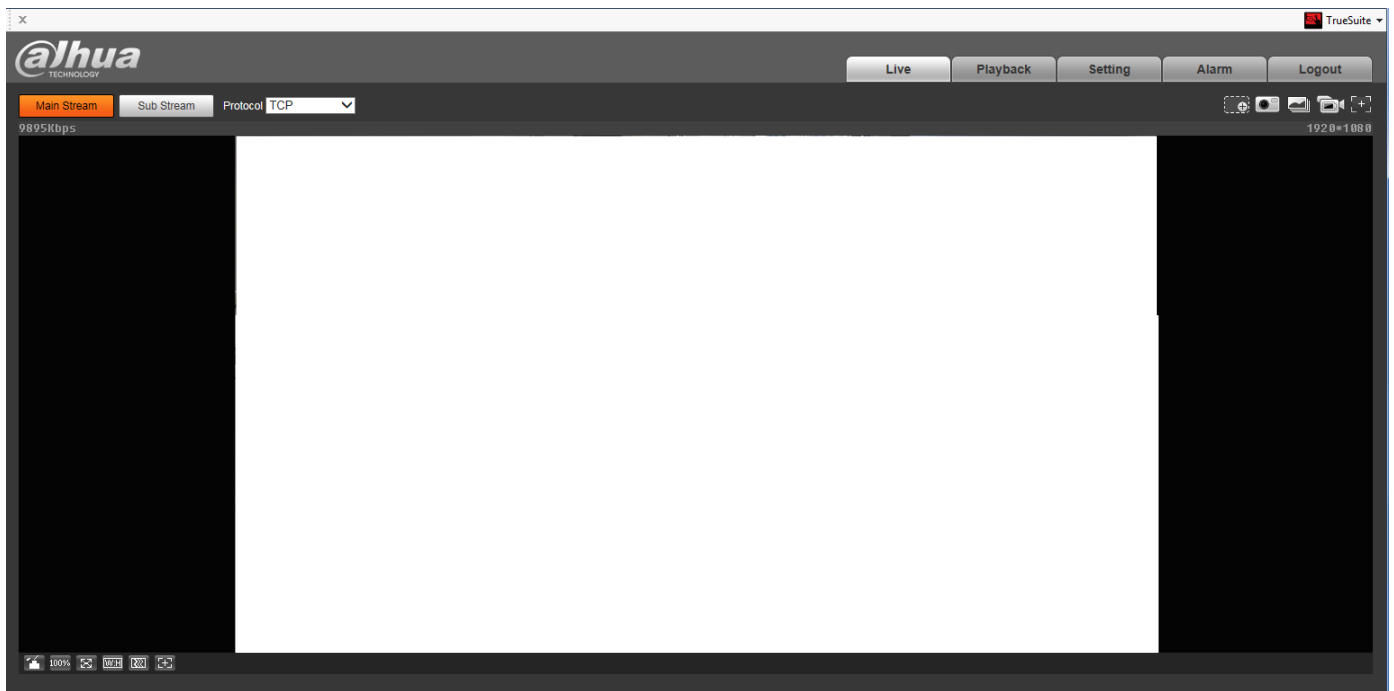
Camera access

Configuration of Dahua cameras can be done using the ONVIF utility or using an Internet browser as described below and enter your admin login information in order to gain access to the camera.

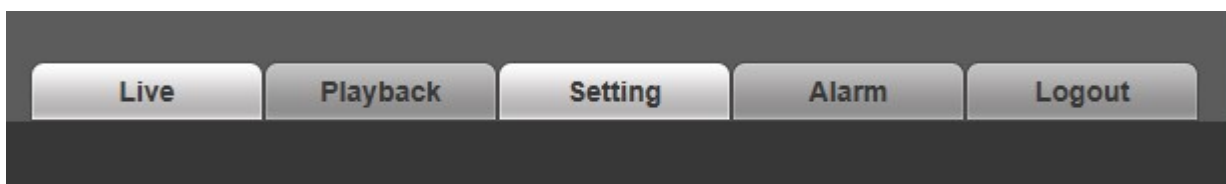
- 01 Open Windows File Explorer
- 05 Select **Network** from the list on the left. The camera should show up as a network item
- 06 Right click on the device's icon > **Properties** and click on the link under **device webpage...**



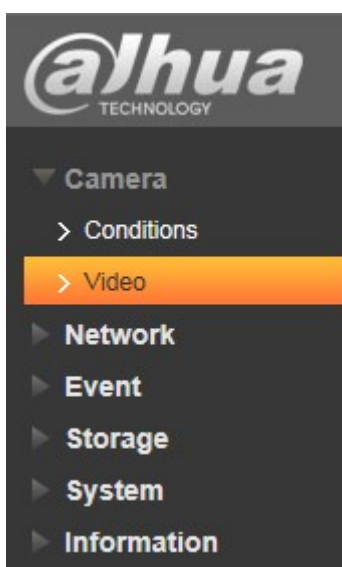
... or double click the device's icon to open the configuration tool



09 To configure the camera's settings click on **Setting** at the top right



010 On the Setup page you'll see the customizable options on the left:



Mandatory steps

Synchronize date & time

01 Setting -> System -> General -> Date & Time

011 Click on **Sync PC**

012 Click the **Save** button.

The screenshot shows the Dahua web interface for configuring the Date & Time settings. The left sidebar has a menu with 'System' highlighted. The main area has tabs for 'General' and 'Date & Time', with 'Date & Time' being the active tab. The settings include:

- Date Format: YYYY-MM-DD
- Time Format: 24-Hour
- Time Zone: GMT+00:00
- Current Time: 2000-01-26 18 : 50 : 01
- DST: ☐ DST
- DST Type: ☒ Date ☐ Week
- Start Time: Jan 1 00 : 00 : 00
- End Time: Jan 2 00 : 00 : 00
- NTP: ☐ NTP
- Server: clock.isc.org
- Port: 123
- Interval: 10 Min. (0~30)

Buttons at the bottom include 'Default', 'Refresh', and 'Save'. The 'Sync PC' button is located next to the 'Current Time' field.

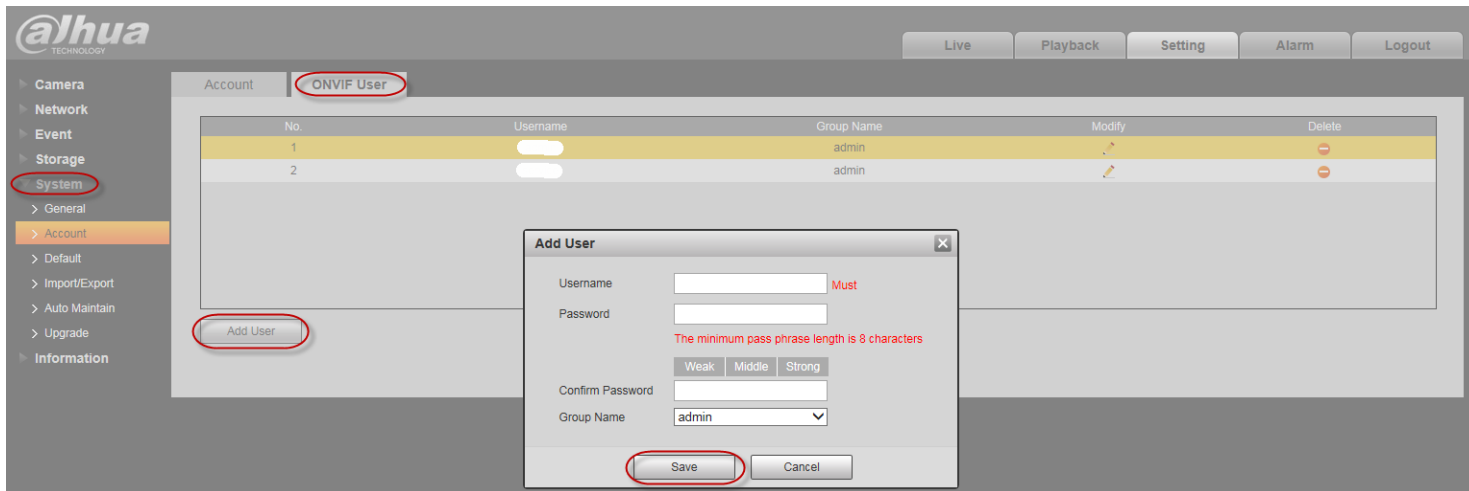
Define onvif user

It is mandatory for the Dahua cameras to have at least one ONVIF user defined (admin, operator, media user) in order to access the camera from the Dartfish Software.

01 Setting -> System -> Account -> ONVIF User

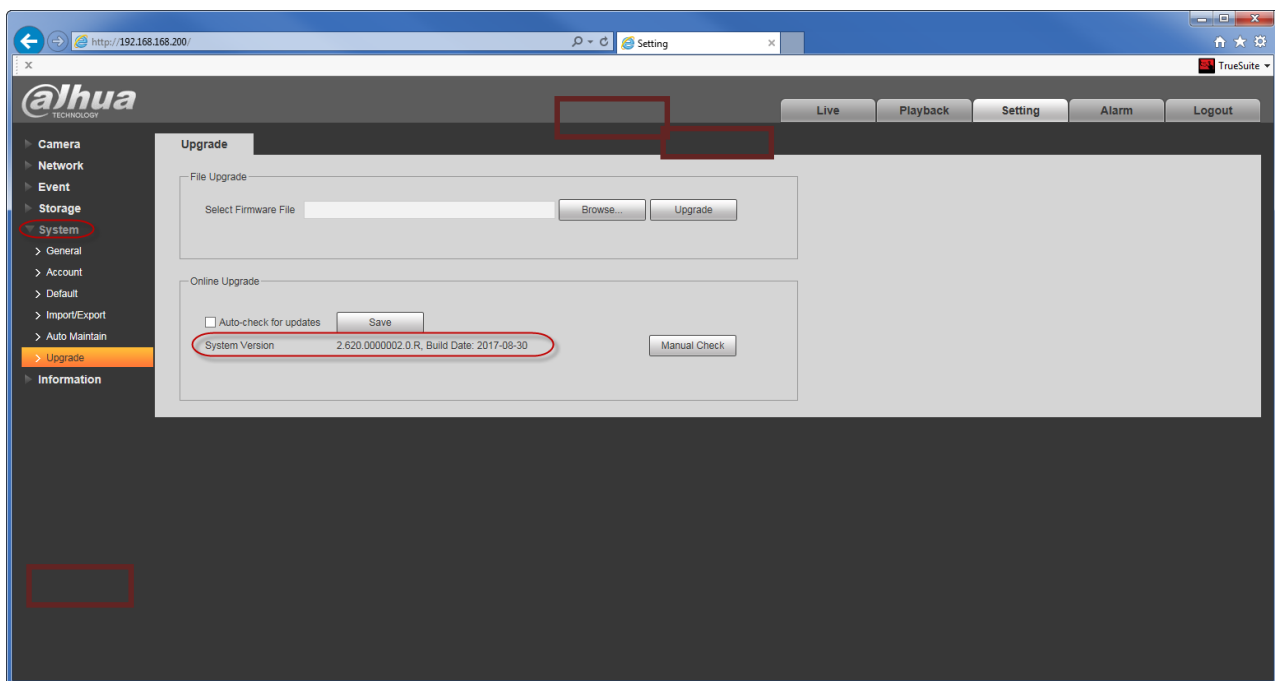
013 To define a new user select **Add**.

014 Now enter a **User name**, the **Password** and define the role. Click **Ok** to confirm (see image below)

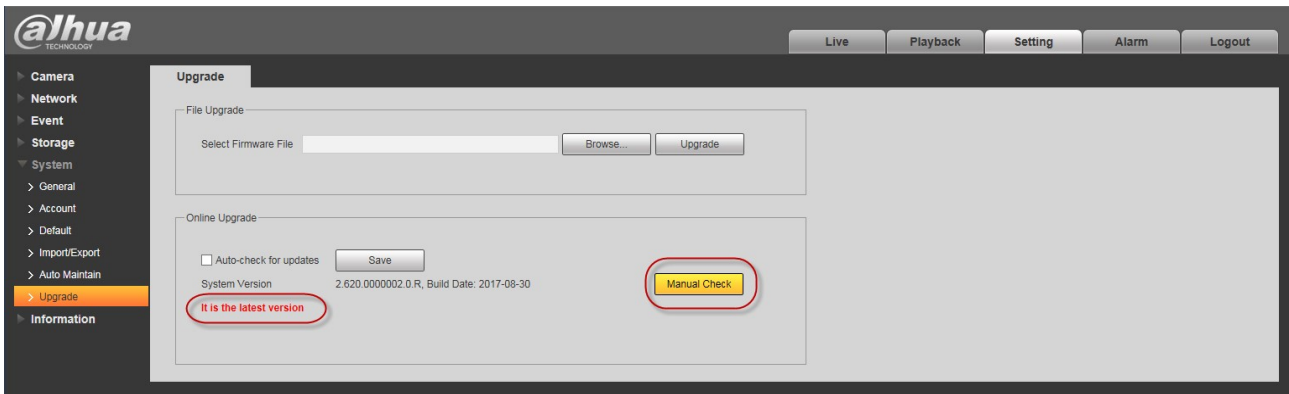


Firmware update

01 First check the version of your firmware: Setting -> System -> Upgrade



015 To update the firmware, you can either click on **Manual Check**. This will tell you if you have the latest firmware installed :



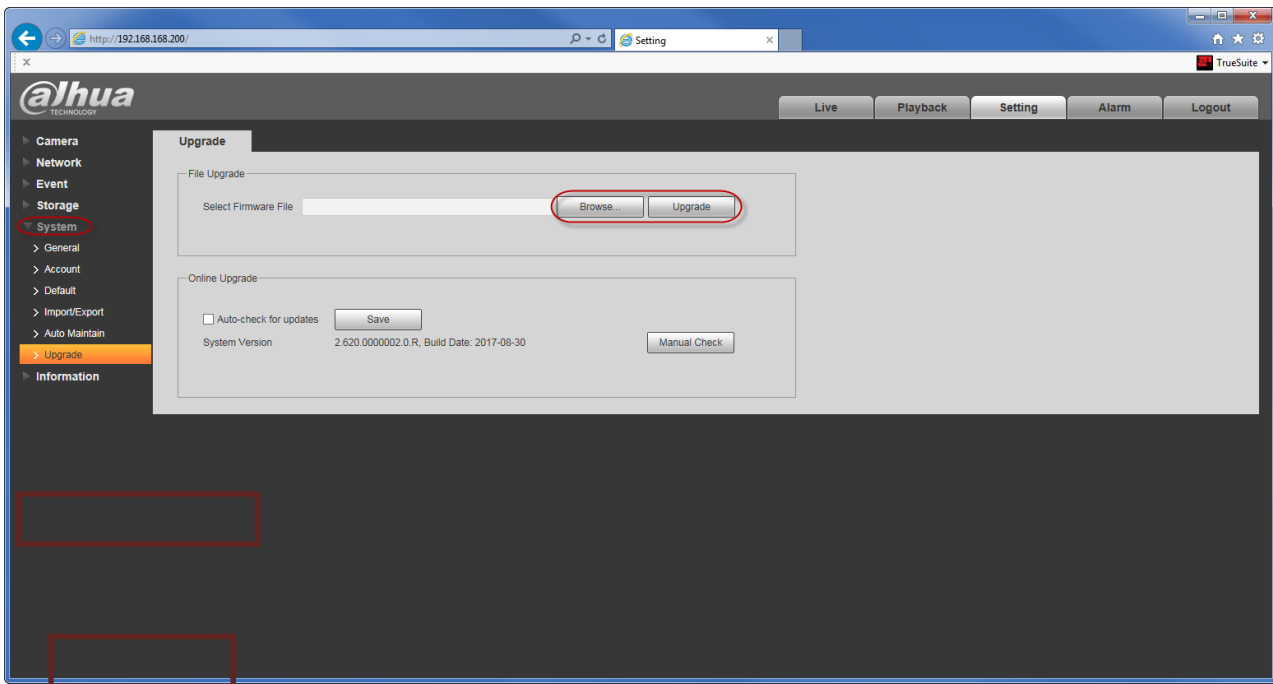
016 Or you can go to the Dahua firmware page to check whether there is an updated firmware available.

http://www.dahuasecurity.com/firmware_111.html

017 Find your camera and download if necessary the corresponding firmware to a folder of your choice.

018 Setting -> System -> Upgrade

019 Click **Browse** and select the previously downloaded file. Hit **Upgrade** to start the process.



Set the base frame rate

01 Select Setting -> System -> General

02 Set the Video Standard to **NTSC** or **PAL** to match the AC power frequency for your region

Selecting the wrong frequency may cause image flicker if the product is used in fluorescent light environments.

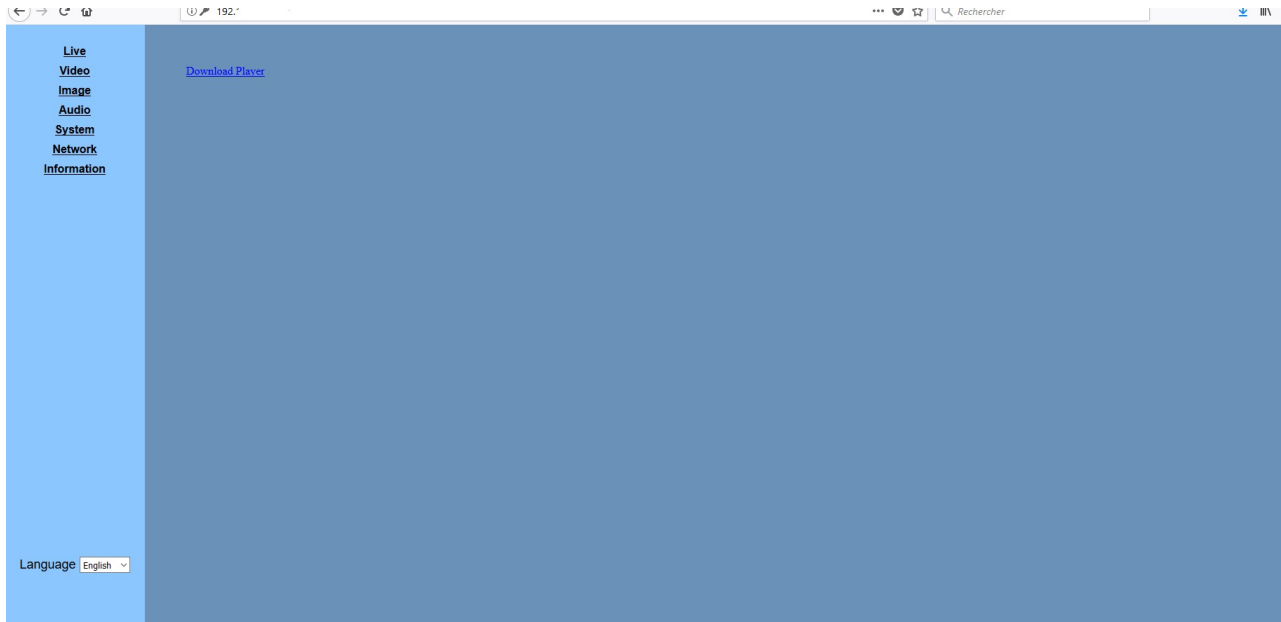


INSTALLATION / CONFIGURATION FOR PTZ OPTICS CAMERAS

Camera access

Configuration of Lilin cameras can be done using the ONVIF utility or using an Internet browser as described below and enter your admin login information in order to gain access to the camera.

- 03 Open Windows File Explorer
- 07 Select **Network** from the list on the left. The camera should show up as a network item and display its IP address.
- 08 Either type the IP address into your browser or double click the device's icon to open the configuration tool.
- 09 On this page you'll see the customizable options on the left



Mandatory steps

Set the base frame rate

- 04 Select **Video**
- 05 Set the video format to OSD
- 06 Click on Apply



Live

Video

Image

Audio

System

Network

Information

Video Settings

Video Format: OSD

Encode Level: highprofile

First stream

Encode Protocol: H264

Resolution: 1920x1080

Bit Rate: 20480 (32~20480) kbps

Frame Rate: 30 fps

I Key Frame Interval: 30 (2~150)

Bit Rate Control: ☐ CBR ☒ VBR

Fluctuate Level: 1

Second stream

Encode Protocol: H264

Resolution: 320x240

Bit Rate: 1024 (32~6144) kbps

Frame Rate: 25 fps

I Key Frame Interval: 25 (2~150)

Bit Rate Control: ☒ CBR ☐ VBR

Fluctuate Level: 1





Apply

Cancel




APPENDIX 1 – USEFUL LINKS

About ONVIF

-  http://en.wikipedia.org/wiki/Open_Network_Video_Interface_Forum
-  <http://www.onvif.org>
-  http://en.wikipedia.org/wiki/Real-time_Transport_Protocol
-  http://en.wikipedia.org/wiki/Power_over_Ethernet

About ONVIF profile S

-  http://www.onvif.org/Portals/0/documents/op/20984_11763r01ONVIF_Members-Profile_S_Specification.pdf

List of profile S compliant products on the market:

-  <http://www.onvif.org/ConformantProducts/ProfileS.aspx>

Axis Cameras

-  <http://www.axis.com/fr/products/video/camera/index.htm>

BOSCH Dinion and Flexidome

-  <http://video.boschsecurity.com/category/video-solutions/1>

Merit LILIN Cameras

-  <http://www.meritlilin.com/en/product>

DAHUA Cameras

-  <http://www.dahuasecurity.com/products.html>